

SingSaver Rewards Promotion

Terms and Conditions

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Credit Card Sign Ups

CIMB Credit Cards

1. The promotion period ("Promotion Period") is between **01 September - 30 September 2025**, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion ("Promotion") is organised by SingSaver Pte Ltd ("SingSaver") and is open to all residents of Singapore. Residents of Singapore include Singaporeans and Permanent Residents. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion ("Eligible Participants"), the participant must:
 - i. Submit an application for a credit card ("Eligible Card", Table 1 below) on the promotion website <https://www.singsaver.com.sg/> ("Promotion Page") as a main cardholder during the Promotion Period.

Eligible Cards:

Card Provider	Credit Cards	Reward
CIMB	<ul style="list-style-type: none">● CIMB Visa Signature Card● CIMB World Mastercard● CIMB Visa Infinite	See here

Table 1

- ii. Complete your reward reservation on the SingSaver dashboard within 14 days from your card application date.
 - a. Each reservation is uniquely identified. Participants can complete their unique reservation by:

Returning to SingSaver's website after being directed out of the providers page.
Logging into the SingSaver dashboard via <https://www.singsaver.com.sg/dashboard> and click on the reservation draft.
 - b. If an applicant is unable to locate the draft reservation via the dashboard, please

visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance.

- iii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
 - a. The approval must be final and unconditional.
 - b. The approval must be given by **31 October 2025**.
 - iv. Have their approved Eligible Card activated.
 - a. A **minimum spend of S\$108 within 30 days** required for **SingSaver Rewards**.
 - b. A **minimum spend of S\$108 within 30 days or S\$988 within 60 days** of Eligible Card approval date, as defined by “Qualifying Spend” to be eligible for **CIMB BAU Rewards**.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. “Qualifying Spend” refers to retail or online transactions only. The following shall be excluded:
- a) Any Cash advances
 - b) Any Balance transfers
 - c) Any Funds transfers
 - d) Any transactions on CIMB 0% i.Pay Plan
 - e) Any fees or charges payable to the Bank (including but not limited to annual card fees, service fees, interest charges, cheque processing fees, administrative fees, finance charges, and/or late payment charges and other miscellaneous fees and charges)
 - f) Any amount brought forward from the customer’s last statement
 - g) Any transactions relating to gambling; betting or quasi-cash (including lottery tickets, casino gaming chips, off-track betting, and wagers at race tracks)
 - h) Any payments to insurance companies
 - i) Any payments to government institutions (this includes but is not limited to government services, government related postal services, government related purchases, court costs, fines, bail and bond payments and tax payments)
 - j) Any donations or payments to non-profit organisations (this includes but is not limited to religious and charitable organizations and social services)
 - k) Any payments for utilities (this includes but is not limited to electric, gas, heating oil, sanitary and water utility bill payments)
 - l) Any credit card transaction that was subsequently cancelled, voided, refunded, or reversed for any reason
 - m) Any other transactions that may be prescribed by the Bank from time to time
 - n) Any payments done via any AXS network, SAM or ATM transactions made using your credit card
 - o) Any transaction with transaction description “AMAZE*”
 - p) Any top-ups or payment of funds to payment service providers, prepaid cards, any prepaid accounts or purchase of prepaid cards/credits, including but not limited to:

EZ LINK PTE LTD	EZLINK	TRANSIT LINK
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EZ LINK PTE LTD (FEVO)	EZ LINK	TRANSIT LINK PL
EZ-LINK PTE LTD SINGAPORE	EZLINKS.COM	TRANSIT
EZ-LINK TOP-UP KIOSK	FLASHPAY ATU	PAYPAL BIZCONSULTA
EZ-LINK (IMAGINE CARD)	TRANSITLINK	PAYPAL CAPITALROYA
YOUTRIP	GRABPAY	NETS
FLASHPAY	RAZER PAY	SHOPEEPAY
SINGTEL DASH	Revolut	

q) Transactions classified under one or more of the following Merchant Category Codes shall also be excluded:

- I. 6012 (Financial Institutions – Merchandise, Services, and Debt Repayment)
- II. 6051 (Non-Financial Institutions – Foreign Currency, Non-Fiat Currency (for example: Cryptocurrency), Money Orders (Not Money Transfer), Account Funding (not Stored Value Load), Travelers Cheques, and Debt Repayment)
- III. 6211 (Security Brokers/Dealers)
- IV. 6540 (Non-Financial Institutions – Stored Value Card Purchase/Load)
- V. 4829 (Money Transfer) and 6513 (Real Estate Agents and Managers)
- VI. 8211 (Elementary and Secondary Schools)
- VII. 8220 (Colleges, Universities, Professional Schools, and Junior Colleges)
- VIII. 8241 (Correspondence Schools), 8244 (Business and Secretarial Schools)
- IX. 8249 (Vocational and Trade Schools) and 8299 (Schools and Educational Services (Not Elsewhere Classified))
- X. 9211 (Court Costs, Including Alimony and Child Support)
- XI. 9222 (Fines), 9223 (Bail and Bond Payments)
- XII. 9311 (Tax Payments)
- XIII. 9399 (Government Services (Not Elsewhere Classified))
- XIV. 9402 (Postal Services – Government Only) and 9405 (U.S. Federal Government Agencies or Departments)
- XV. 8398 (Charitable Social Service Organizations), 8651 (Political Organizations) and 8661 (Religious Organizations)
- XVI. 7523 (Parking Lots, Parking Meters and Garages)
- XVII. 7349 (Cleaning, Maintenance and Janitorial Services)

8. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within four (4) calendar months from the bank report confirming the completion of all the promotion criteria stated in clause 5 (above), unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

- a. Physical rewards

Examples include: FreeBuds, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards ("Rewards Notification Email"). Successful Applicants are encouraged to check
- ii. spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- iii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

- b. PayNow rewards

Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

- c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

- d. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), please visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

9. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

i. **CIMB Credit Card**

- a. “Eligible New CIMB Customer” refers to an individual who:

- i. does not hold any principal CIMB Credit Cards at the time of his/her application (“Eligible Customer(s)”).
- ii. did not previously have a CIMB Credit Card account that was terminated/closed (whether by the individual or by CIMB) in the last twelve (12) months before the month that the new Eligible Card is approved; From 01 April - 30 April 2025.

- b. All queries regarding the Eligible Cards, including but not limited to application status and the Eligible Cards themselves should be directed to CIMB bank.

- c. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. CIMB shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Rewards.

CIMB Credit Card	CIMB Campaign for Eligible New CIMB Customer	SingSaver Exclusive Campaign for Eligible New CIMB Customer (minimum spend of S\$108 within 30 days of card approval)
CIMB Visa Signature Card CIMB World Mastercard CIMB Visa Infinite	S\$188 Cashback # CIMB's ongoing Credit Cards signup offer here	01 September - 30 September 2025 (Both days inclusive) S\$50 Cash via PayNow*^^

Table 2

* Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

^ Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

#Reward will be fulfilled by CIMB.

~Stackable with CIMB ongoing offer.

10. CIMB Bank reserves the right to claw back the Gift if the Credit Card(s) applied for under this Promotion is cancelled within 12 months from the end of the Promotion Period.

11. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
12. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
13. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

14. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
15. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
16. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
 - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
 - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
 - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
17. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

18. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
19. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
20. By agreeing to the terms and conditions of this Promotion, you consent to SingSaver and/or its affiliated companies sharing your mobile phone number with their trusted partner(s) for credit scoring analysis in order to improve SingSaver's services and to enable us to provide a more personalised experience to you and other users of SingSaver's services in accordance with SingSaver's Privacy Policy.
21. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

Citi Credit Cards

1. The promotion period (“Promotion Period”) is between **01 September - 30 September 2025** (both days inclusive), unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits, domicile/ based in Singapore. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion and receive a Reward (“Successful Applicant”), the participant must:
 - i. Submit an application for a credit card specified in Table 1 below (an “Eligible Card”) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

Eligible Cards:

Card Provider	Credit Cards	Reward
Citibank	<ul style="list-style-type: none">● Citi Prestige● Citi Cash Back+ Mastercard®● Citi Cash Back Card● Citi Rewards Card● Citi PremierMiles Card● Citi SMRT Card● Citi M1 Card	See here

Table 1

- ii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
 - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance. Participants found sharing the Rewards

Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully and accurately will not be eligible for the rewards.
 - iii. Have their application for the Eligible Card approved by the respective Card Provider, where:
 - a. The approval is final and unconditional; and
 - b. The approval is given by **31 October 2025**.
 - iv. Activate the approved Eligible Card via the Citi Mobile App and spend a minimum of S\$500 which falls under "Qualifying Spend" within a 30-day period inclusive of account approval date. For the avoidance of doubt, "Qualifying Spend" can be made with the activated digital version of the approved Eligible Card, which can be done prior to receipt of the physical Eligible Card.
 - v. An Eligible Customer will not be entitled to receive the Gift for any of the following reasons
 - a. the Eligible Customer's credit card or any of the Eligible Customer's account(s) with Citibank is/are not in good standing (as determined by Citibank in its discretion and including where the Eligible Customer is in default of any payment to Citibank) or is/are inactive / closed / terminated / suspended and/or not activated (whether such inactivity/closure/termination/suspension/inactivation was by Citibank or for any reason whatsoever) at any time during the Promotion Period before or at the time of the fulfilment of the Gift; or
 - b. if Citibank is of the opinion that the Eligible Cardmember had at any time: a) acted fraudulently or dishonestly; and/or b) conducted himself / herself in bad faith or otherwise in an inappropriate manner to gain an unfair advantage against Citibank; or
 - c. for any reason which Citibank determines in its discretion that the Eligible Customer should not be entitled to receive the Gift, such discretion to be exercised reasonably.
- 6. "Qualifying Spend" refers to any retail transactions (including internet purchases) which do not arise from
 - (i) any Equal Payment Plan (EPP) purchases,
 - (ii) refunded/disputed/unauthorised/fraudulent retail purchases,
 - (iii) Quick Cash and other instalment loans,
 - (iv) Citi PayLite/Citi Flexibill/cash advance/quasi-cash transactions/balance transfers/annual card membership fees/interest/goods and services taxes,
 - (v) bill payments made using the Eligible Card as a source of funds,
 - (vi) late payment fees and any other form of service/ miscellaneous fees.
 - (vii) Citi PayAll transactions where the customer is not charged the Citi PayAll service fee.

7. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within **three (3) calendar months** from the date of completion of all the promotion criteria stated in clause 5v (above), unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) (refer to clause 5v above) at the point of fulfilment of the Reward and must retain the Eligible Card and not cancel it for a period of 12 months from the date of approval (the “**Retention Period**”). SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Reward if a Successful Applicant cancels the Eligible Card before the expiry of the Retention Period.

Physical Rewards

Examples include: AirPods, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Reward (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- ii. Successful Applicants acknowledge and agree that rewards remaining unclaimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow Rewards

Successful Applicants:

- i. Are required to have a PayNow account;
- ii. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided to SingSaver in the Reward Redemption Form;
- iii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iv. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- v. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

d. Voucher Rewards

- i. SingSaver has the right to decide on the voucher denominations issued to customers.

e. Citi Prestige Rewards

Successful applicants

- i. Must pay the Prestige Card Annual Fee of S\$651.82 (inclusive of GST) and this cannot be waived;

- ii. Who applied through the SingSaver Promotion Page will receive the 80,000 Citi ThankYou Points for payment of Annual Fee. They are not eligible for offers extended on other channels (e.g. Citibank website);

- iii. That are New Citibank Customers and Existing Customers are eligible for the 80,000 ThankYou Points for payment of Annual Fee;

- iv. Will be credited the 80,000 Citi ThankYou points to their Card Account within three (3) calendar months from the end of the 30-day period from account approval date if Annual Fee payment has been made;

- v. However, the SingSaver Exclusive Gift (table 2) is for Eligible New Citibank Customer only. Existing Citibank Customers are not qualified for the SingSaver Exclusive Gift.

8. Each Successful Applicant will be eligible to receive a SingSaver Exclusive Gift ("Rewards"), based on availability and the Successful Applicant's status:

i. Citibank Credit Card

- a. "Eligible New Citibank Customer" refers to an individual who:

- i. has applied for the Eligible Credit Card account through SingSaver website; and

- ii. does not have an existing Citibank Credit Card account* at the time his/her application for any Eligible Citibank Product under this Promotion is approved; and

- iii. prior to being issued the Eligible Credit Card during the Promotion Period, did not previously have a Citi Credit Card account (as a main

cardmember) that was terminated/closed (whether by the individual or by Citibank) in the last twelve (12) months immediately prior to his/her card opening date for the Eligible Credit Card; and

- iv. has not already submitted an application for a Citi Credit Cards as a main cardmember, which is pending approval at the time of his/her application for the Eligible Card;

b. "Existing Customers" refers to applicants who meet the following conditions:

- i. has an existing Citibank Credit Card account* at the time his/her application for any Eligible Citibank Product under this Promotion is approved; and
- ii. previously have a Citibank Credit Card account that was terminated/closed (whether by the individual or by Citibank) in the last twelve (12) months immediately prior to the commencement of the Application Period;
- iii. "Existing Customers" are not eligible for the promotion.

* For clarity, an existing Citibank Credit Card account includes a prior application for any Citibank Credit Card that has been approved by Citibank even if the physical Citibank Credit Card has not been received by the customer and/or has not been activated or utilized by the customer.

- c. Customers who hold an existing Citi Clear card or have closed the Citi Clear card in the past 12 months, will be eligible for the new Citibank Credit Card gift promotion if they have met the Qualifying Spend during the Qualifying Period.
- d. All queries regarding the Eligible Cards, including but not limited to application status and the Eligible Cards themselves should be directed to Citibank.
- e. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. Citibank shall not be responsible for any loss or damage suffered by a Successful Applicant in connection with this Promotion and/or the Rewards.
- ii. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within three (3) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

- 9. The promotions, products and services mentioned in this referenced document are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. This referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

Rewards

Eligible Products	^^SingSaver Promotion Reward for Eligible New Citibank Customers (minimum spend of S\$500 within 30 days of card approval)	Gift Upgrade Options for New Citibank Credit Cardholder	SingSaver Exclusive Concert Giveaway for Citibank Customers
Citi Prestige Card	From 01 September - 30 September 2025 (Both Days Inclusive) 2D1N Banyan Tree - Mandai Rainforest Resort Staycation (worth S\$645) ^{1,2} OR 10x Natureland Vouchers (worth S\$500) ^{1,2} OR Dji Osmo Action 5 Pro Adventure Combo (worth S\$629) ^{1,2} OR Sony WH-1000XM6 (worth S\$649) ^{1,2} OR S\$480 Cash via PayNow ^{1,2}	N/A	
Citi PremierMiles Card Citi Cashback+ Card Citi Rewards Card	From 23 September, 3PM SGT - 30 September 2025 (Both Days Inclusive) Dyson Airwrap Origin (worth S\$549) ^{1,2} or Apple iPad (A16) 11" Wi-Fi 128GB (worth S\$499) ^{1,2,3} or Apple Watch SE Gen 3 40mm (GPS + Cell) (worth S\$419) ^{1,2,3} or S\$450 Grab Voucher ^{1,2} or S\$400 Cash via PayNow ^{1,2}	From 01 September - 30 September 2025 (Both Days Inclusive) Top up S\$60 for the following gift: Dyson Digital Slim Submarine™ (worth S\$699) ^{1,2} Top up S\$80 for the following gift: Dyson Airstrait™ straightener (worth S\$799) ^{1,2} Top up S\$100 for the following gift: Dyson WashG1™ wet floor cleaner (worth S\$999) ^{1,2} Top up S\$300 for the following gift: Nintendo Switch 2 (worth S\$645) ^{1,2}	From 17 September - 30 September 2025 (Both Days Inclusive) Customers of participating Citi credit cards will get x1 chance to win Win Suite Concert Experience to the world's hottest tours T&C applies.
Citi Cashback Card Citi M1 Card Citi SMRT Card	From 23 September, 3PM SGT - 30 September 2025 (Both Days Inclusive) Dyson Airwrap Origin (worth S\$549) ^{1,2} or Apple iPad (A16) 11" Wi-Fi 128GB (worth S\$499) ^{1,2,3} or Apple Watch SE Gen 3 40mm (GPS + Cell) (worth S\$419) ^{1,2,3} or S\$450 Grab Voucher ^{1,2} or S\$360 Cash via PayNow ^{1,2}	From 01 September - 30 September 2025 (Both Days Inclusive) Top up S\$60 for the following gift: Dyson Digital Slim Submarine™ (worth S\$699) ^{1,2} Top up S\$80 for the following gift: Dyson Airstrait™ straightener (worth S\$799) ^{1,2} Top up S\$100 for the following gift: Dyson WashG1™ wet floor cleaner (worth S\$999) ^{1,2}	

		Top up S\$300 for the following gift: Nintendo Switch 2 (worth S\$645) ^{1,2}	
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Table 2

¹ Promotion Rewards are required to be selected on the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.

² Rewards will be fulfilled by SingSaver. For physical gifts, colour is subject to availability.

³ Apple is not a participant in or sponsor of this promotion.

⁴ The selection of the daily successful applicants at each time slot will be based on SingSaver Rewards Redemption Form submission

Eligible Products	^{^^} SingSaver Flash Deal Customers for Eligible New Citibank Customers (minimum spend of S\$500 within 30 days of card approval)
Citi PremierMiles Card Citi Cashback+ Card Citi Rewards Card Citi Cashback Card Citi M1 Card Citi SMRT Card	<p>From 25 September, 12PM SGT - 30 September 2025 (Both Days Inclusive)</p> <p>First 2 successful eligible applicants at 2PM & 8PM daily will score a reward upgrade in place of SingSaver exclusive offer</p> <p>Dyson Airwrap 2.0™ (worth S\$859)^{1,2,3}</p> <p>**Remaining applicants will get the SingSaver exclusive offer in Table 2**</p>

Table 2

¹ Promotion Rewards are required to be selected on the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.

² Rewards will be fulfilled by SingSaver. For physical gifts, colour is subject to availability.

³ The selection of the daily successful applicants at each time slot will be based on SingSaver Rewards Redemption Form submission

10. The Winners of the Concert Giveaway will be announced on <https://www.singsaver.com.sg/blog/giveaway-and-competition-winners> by 19 November 2025.

11. FASTEST GIFT REDEMPTION

“Eligible Customers” who meet the necessary requirement will be eligible to receive their gift as fast as *4 weeks if the following are performed:

- Apply during the “Promotion Period”
- Complete the SingSaver Reward Redemption Form sent to their registered email address within 14 days of card application
- Have their application for the Eligible Card approved by the respective Card Provider
- Activate the approved Eligible Card and spend a minimum of S\$500 which falls under “Qualifying Spend” within a 30-day period from account approval date.

Illustration below for reference on how gift redemption works:

Process:	Date:
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Qualifying Period	01 September - 30 September 2025
Application Date	30 September 2025
Account Approval Date	14 October 2025
Meet “Qualifying Spends” criteria	31 October 2025
Gift Redemption Email Notification	4 weeks from meeting “qualifying spends” criteria

Gift redemption will be processed on a rolling basis, i.e.. upon fulfilment of all aforementioned criteria and reconciliation with bank reports.

**Note: The 4 weeks redemption timeline is only applicable for Cash reward stated at [Table 2](#)*

10. Limited Time Gift Upgrade Options

- a. Eligible New Citi Credit Cardholders may elect to select an upgraded Reward (the “Upgrade Reward”) by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional fee (“Reward Upgrade Fee”), as set out in Table 2 above.
- b. By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.
- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver’s designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.
- d. Unless otherwise notified directly by SingSaver:
 - i. Successful Applicants who select the SGD50, SGD80, SGD100, SGD300 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd.; and
- e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
- f. Successful Applicants may not choose to change from the SGD50 tier of Upgrade Reward to the SGD80 tier of Upgrade Reward to the SGD100 tier of Upgrade Reward to the SGD300 tier of Upgrade Reward at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
- g. The Reward Upgrade Fee is non-refundable once payment has been completed.
- h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow.
- i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:

- i. write to SingSaver at info@singsaver.com.sg in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by Citi (12 digits number)); and
 - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result.
- j. In the event that the selected Upgrade Reward is not available from SingSaver's suppliers or the selected Upgrade Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.
- k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of any matters arising from their payment or collection of the Reward Upgrade Fee.

12. Each Successful Applicant will receive a maximum of one Reward (or Upgrade Reward), regardless of the number of Eligible Citi Credit Cards applied for as part of this Promotion. In the event that the Successful Applicant holds more than one approved Eligible Citi Credit Card as part of this Promotion, only the Eligible Citi Credit Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Successful Applicant is eligible to receive a reward (or Upgrade Reward) under this Promotion.

13. Max Miles Fulfilment Terms

Eligible Customers who choose to receive Max Miles:

- a. are responsible for ensuring that all information provided in the SingSaver Rewards Form is correct;
- b. will receive an email from Max Now Pte Ltd ("heymax") containing details on how to activate the heymax account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the "Max Miles Reward Notification Email"). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
- c. acknowledge and agree that heymax will aim to credit the Max Miles to Eligible Customers' heymax accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
- d. are required to create and maintain an account with heymax before they can start earning and redeeming Max Miles.
- e. may not open or maintain multiple heymax accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer's account and the forfeiture of all Max Miles earned.
- f. Max Miles will be awarded to eligible Citi Prestige and Citi PremierMiles cardmembers after meeting the sign-up bonus conditions. Winners may redeem their Max Miles through the redemption page of the heymax.ai account
- g. Max Miles can also be exchanged for popular gift cards and vouchers starting at 1,000 Max Miles each.
- h. Max Miles will never expire once credited to the heymax.ai account, and there are no fees associated with redemption.
- i. For more information on heymax, click [here](#) or reach out to max@heymax.ai

14. Where multiple options for a Reward are available, Successful Applicants are required to select one of the Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
15. Successful Applicants will only be entitled to receive one (1) Reward as a New Citibank Customer. Successful Applicants who subsequently apply for additional Eligible Products will be considered Existing Citibank Customers.
16. In the event that a Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Reward with an alternative.
17. SingSaver is not associated with the provider of the Reward(s) and is not responsible for any issues related to usage of the Reward(s). Any enquiries regarding the Reward(s) should be directed to the provider/manufacture of the Reward.
18. Where a Reward is available in multiple colours or other cosmetic variations, Successful Applicants will not be able to select a colour and will receive one at random.
19. The recommended retail values of the Rewards provided are for reference purposes only and are subject to change by the issuing merchant, over which SingSaver has no control.
20. All Reward Redemption Forms received more than 14 days after the Promotion Period, or submitted through any means other than as specified above, will not be considered valid and eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
21. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
22. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where SingSaver suspects a participant is participating in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
23. The Reward cannot be combined with any other offers. Successful Applicants shall not be entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
24. Eligibility for the Additional Gift from the Credit Card Provider;
 - a. "Additional Gift" is only applicable when the campaigns clearly state so.
 - b. There are no additional gifts for this campaign from the Credit Card Provider.

25. Approval of any Eligible Card is subject to Citibank's discretion. SingSaver does not guarantee the approval of any product. Participation in this Promotion does not guarantee the approval of any product applied for. SingSaver does not guarantee the approval of any product applied for.
26. By applying for an Eligible Card as part of this Promotion, Successful Customers agree and consent to:
- a. SingSaver sending the information in the Rewards Redemption Form to Citibank to facilitate the Successful Applicant's application for the Eligible Card in accordance with SingSaver's [Privacy Policy](#);
 - b. Citibank disclosing to SingSaver the required information relating to the Successful Applicant's application for an Eligible Card in connection with the Promotion. Including but not limited to whether or not said application is successful and whether the participant has fulfilled all the conditions required to receive the Reward, for the purposes of verifying a participant's eligibility for the Reward; and
 - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate the Successful Applicant's redemption of the Reward, in accordance with SingSaver's [Privacy Policy](#).
27. By participating in this Promotion, participants hereby represent and warrant that they will comply with all applicable Singapore laws or regulations in connection with their participation in this Promotion and they will not use this Promotion for any illegal or fraudulent purposes. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
- Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
28. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at its sole and absolute discretion, without prior notice or reason.
28. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
29. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).
31. SingSaver accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by participants as a result of their participation in this Promotion. By

participating in this Promotion, participants release SingSaver and its agents from all liability, including, without limitation, with respect to this Promotion and the Rewards.

32. Rewards are not refundable nor exchangeable for cash or other rewards. All products and services relating to the Promotion are available while stock lasts. Successful Applicants are responsible for checking the quality of the Rewards at the time of redemption. SingSaver shall have no legal liability relating to any aspects of the Rewards including but not limited to their quality, supply, delivery and maintenance.
33. SingSaver strives to keep its information accurate and up to date however it may sometimes differ from the information on the financial institution, service provider or specific product's site. Successful Applicants should refer to the bank's website for the most updated rates/fees/T&Cs etc on the respective product.

HSBC Credit Card

1. The promotion period ("Promotion Period") is on **08 September - 30 September 2025**, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion ("Promotion") is organised by SingSaver Pte Ltd ("SingSaver") and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes and S Passes. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. **To be eligible for the Promotion ("Eligible Participants"), the participant must:**
 - i. **Submit an application** for a credit card ("Eligible Card", Table 1 below) on the promotion website <https://www.singsaver.com.sg/> ("Promotion Page") as a main cardholder during the Promotion Period.
 - ii. The name, mobile number and email address confirmation submitted to SingSaver **must be the same** name, mobile number and email address as used in the credit

card application.

- iii. **Provide HSBC with consent to receive marketing and promotional materials** via mobile messages, emails, post and calls from the HSBC group at the time of submitting their application and not revoke his/her consent to receive marketing or promotional materials from HSBC at the time of gift fulfilment.

Eligible Cards:

Card Provider	Credit Cards	Reward
HSBC	<ul style="list-style-type: none">● HSBC TravelOne Credit Card● HSBC Advance Credit Card● HSBC Live+ Credit Card● HSBC Revolution Credit Card	See here

Table 1: Eligible cards

- iv. **For Eligible HSBC credit cards only (Table 1) :**

Complete the SingSaver Rewards Redemption Form sent to their registered email address within the first 14 days after applying for the card.

- a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please visit our [Help Centre](#) or connect with our 24/7 AI chatbot **immediately** for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.

- c. For the ARN field, please enter the ARN provided by HSBC (17 digits number). If you did not manage to capture the reference above, you may indicate the last 4 digits of your mobile number which was used in the HSBC application form. Eg (xxxx1234)

- v. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider, approval must be final and unconditional.

- vi. **Spend a minimum of S\$500** for HSBC Advance Credit Card/ HSBC Live+ Credit Card / HSBC Revolution Credit Card/ HSBC TravelOne Credit Card (on either the physical or digital version of the Eligible Credit Card) in “Qualifying Spend” by the end of the following calendar month after the card account opening date. For example, card accounts opened on 30 September 2025 will have a qualifying spend period up until 31 October 2025.

- vii. Additionally, the **first-year annual fee of S\$196.20 (incl. GST)** for the **TravelOne Credit Card** application via SingSaver is strictly chargeable and cannot be waived. Even if the Eligible Customer does not qualify for the reward, the annual fee will still be charged and payable.

“Qualifying Transactions” refer to posted retail purchases (in the case of HSBC Spend Instalment, only the total purchase amount will qualify as a Qualifying Transaction in the month of purchase), and shall exclude the following transactions (which shall, where applicable, be determined based on the transaction descriptions reflected in HSBC’s system and the merchant category codes from Visa/ Mastercard):

- a. Foreign exchange transactions (including but not limited to Forex.com);
- b. Quasi-cash transactions (including but not limited to transactions relating to money orders, traveler's checks, gaming related transactions, lottery tickets and gambling);
- c. Payments made to financial institutions, securities brokerages or dealers (including but not limited to the trading of securities, investments or crypto-currencies of any kind);
- d. Payments on money payments/transfers (including but not limited to Paypal, SKR skrill.com, CardUp, SmoovPay, iPayMy);
- e. Top-ups, money transfers or purchase of credits of prepaid cards/ vouchers, stored-value cards or ewallets (including but not limited to EZ-Link, Transitlink, NETS Flashpay and Youtrip);
- f. Any AXS and ATM transactions;
- g. The monthly instalment amounts under all card instalment plan (including HSBC 0% Card Instalment Payment Plan, HSBC PayLater Instalment Plan and HSBC Spend Instalment);
- h. Total purchase amount under HSBC 0% Card Instalment Payment Plan and HSBC PayLater Instalment Plan;
- i. Balance transfers, fund transfers, cash advances, finance charges, late charges, HSBC’s Cash Instalment Plan, any fees charged by HSBC;
- j. Any unposted, cancelled, disputed and refunded transactions; and
- k. And such other categories of transactions which HSBC may exclude from time to time.

For the purposes of determining whether a given transaction is qualified, please note that the business activities of a merchant is determined by the business classification of that merchant outlet which in turn is determined by the merchant/the merchant’s acquiring bank.

6. A Successful Application is defined as an application where the participant has completed all the steps listed in Clause 5 above (the participant being the “Successful Applicant”).
7. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within **four (4) calendar**

months from date of completion of all the promotion criteria stated in clause 5, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

a. Physical rewards

Examples include: Dyson products, Apple iPad, Sony speaker

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards

Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.

Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

d. Voucher Rewards

- i. SingSaver has the right to decide on voucher denominations issued to customers.

8. Each Successful Applicant will receive a SingSaver Exclusive Gift (“**Reward**” or “**Upgrade Reward**”), based on the pre-selected rewards and status:

HSBC Credit Cards

- a. “**New HSBC Credit Cardholder**” refers to applicants who:
- i. must not hold any existing HSBC Credit Card*
 - ii. has not cancelled any HSBC Credit Card within the last 12 months prior to the card application
- b. “**Existing HSBC Credit Cardholder**” refers to applicants whose:
- i. most recent Principal HSBC Credit Card was issued more than 12 months ago* AND
 - ii. has not cancelled any HSBC Credit Card within the last 12 months*

For the avoidance of doubt, if the eligible applicant holds a HSBC TravelOne credit card and applies for a new HSBC Live+ Credit Card, the customer is considered as an Existing Cardholder.

**in each case prior to the approval date of their new Card application under this Promotion.*

- c. To be eligible for a Reward as part of this Promotion, approved New HSBC Credit Cardholders will need to activate and **spend a minimum of S\$500 in Qualifying Spending** using the Eligible HSBC Advance Credit Card/ HSBC Live+ Credit Card / HSBC Revolution Credit Card/ HSBC TravelOne Credit Card applied for as part of this Promotion within the calendar month after the one in which the card account was opened.
- d. Additionally, the **first-year annual fee of S\$196.20 (incl. GST)** for the **TravelOne Credit Card** application via SingSaver is strictly chargeable and cannot be waived. Even if the Eligible Customer does not qualify for the reward, the annual fee will still be charged and payable.

Rewards

Eligible HSBC Credit Card	Singsaver Exclusive Gift for Eligible New HSBC Credit Cardholders <i>Spend a minimum of S\$500 in “Qualifying Spend” by the end of the following calendar month after card account opening date.</i> <i>TravelOne card applicants to pay additional annual fee (S\$196.20 incl. GST)</i>	HSBC Exclusive Gift for Eligible Existing HSBC Credit Cardholders	Gift Upgrade Options for New HSBC Credit Cardholders <i>Refer to clause 9 below</i>	Singsaver Exclusive Concert Giveaway for Eligible New HSBC Credit Cardholders
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HSBC TravelOne Credit Card ⁴	From 08 September - 30 September 2025 (Both Days Inclusive) Apple iPad (A16) 11" Wi-Fi 128GB (worth S\$499) ^{1,2,3} or Shark TurboBlade Multi-Directional Cooling Fan (worth S\$499) ^{1,2} or Dji Osmo Action 5 Pro Standard Combo (worth S\$489) ^{1,2} or S\$400 Cash via PayNow ^{1,2}	From 01 September - 30 September 2025 (Both Days Inclusive) Up to 24,000 miles (awarded in the form of 60,000 Reward points) fulfilled by HSBC	From 01 September - 30 September 2025 (Both Days Inclusive) Top up S\$30 for the following gift: Dyson Airwrap™ Origin (worth S\$549) ^{1,2} .	From 17 September - 30 September 2025 (Both Days Inclusive) Eligible Customers of participating HSBC credit cards will get x1 chance to win Win Suite Concert Experience to the world's hottest tours T&C applies.
HSBC Revolution Credit Card ⁴		From 01 September - 30 September 2025 (Both Days Inclusive) S\$50 cashback fulfilled by HSBC	Top up S\$50 for the following gift: Dyson Digital Slim Submarine™ (worth S\$699) ^{1,2} or Dyson OnTrac™ headphones (worth \$699) ^{1,2}	
HSBC Advance Credit Card ⁴		From 01 September - 30 September 2025 (Both Days Inclusive) S\$50 cashback fulfilled by HSBC	Top up S\$80 for the following gift: Dyson Airstait (worth S\$799) ^{1,2}	
HSBC Live+ Credit Card ⁴		From 01 September - 30 September 2025 (Both Days Inclusive) S\$50 cashback fulfilled by HSBC	Top up S\$100 for the following gift: Dyson WashG1™ wet floor cleaner (worth S\$999) ^{1,2,3}	

Table 2

¹ Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

² Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

³ Apple is not a participant in or sponsor of this promotion.

⁴ The new to HSBC cardholder rewards to be fulfilled by SingSaver, while the rewards for Existing HSBC cardholder will be fulfilled by HSBC

⁵ Subject to colour availability. Attachments may vary.

⁶ The selection of the daily successful applicants at each time slot will be based on SingSaver Rewards Redemption Form submission

9. The Winners of the Concert Giveaway will be announced on <https://www.singsaver.com.sg/blog/giveaway-and-competition-winners> by 19 November 2025.

10. Limited Time Gift Upgrade Options

- Eligible New HSBC Credit Cardholders may elect to select an upgraded Reward (the "Upgrade Reward") by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional SGD30, SGD50, SGD80 or SGD100 ("Reward Upgrade Fee"), as set out in Table 2 above.
- By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.

- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver's designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.
 - d. Unless otherwise notified directly by SingSaver:
 - i. Successful Applicants who select the SGD30 tier of Upgrade Reward OR SGD50 tier of Upgrade Reward or SGD80 tier of Upgrade Reward or SGD100 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd.;
 - e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
 - f. Successful Applicants may not choose to change from the SGD30, SGD50, SGD80 or SGD100 tier Upgrade Reward at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
 - g. The Reward Upgrade Fee is non-refundable once payment has been completed.
 - h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow.
 - i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:
 - i. write to SingSaver at info@singsaver.com.sg in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by HSBC (17 digits number)); and
 - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result..
 - j. In the event that the selected Upgrade Reward is not available from SingSaver's suppliers or the selected Upgrade Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.
 - k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of any matters arising from their payment or collection of the Reward Upgrade Fee.
9. Each Qualified Cardholder is limited to a **maximum of one Gift**, regardless of the number of Cards applied for in this Promotion. In the event that the Qualifying Cardholder holds more than one approved Card, only the Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Qualifying Cardholder is eligible to receive the Gift under this Promotion. For example, if the Qualified Cardholder has successfully applied for a HSBC TravelOne Credit Card and a HSBC Advance Credit Card in this Promotion, the Qualified Cardholder will be eligible to receive one Gift based on the Card with the highest amount in Qualifying Transactions charged to it.

10. **This promotion cannot be combined with any other offers unless otherwise stipulated.**
The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.

11. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within **four (4) calendar months** from date of completion of all the promotion criteria stated in clause 5 (above), kindly visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance..

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

12. All Reward Redemption Forms received after **14 days** from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.

13. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.

14. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

15. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.

16. By applying for an Eligible Card as part of this Promotion, each Participant agrees and consents to:

- a. the relevant Card Provider (HSBC Bank (Singapore) Limited) disclosing to SingSaver information relating to the status of his/her application for an Eligible Card in connection with the Promotion (including whether the application is successful) for the purpose of determining eligibility under clause 5 and to administer the fulfilment of any gifts or rewards under the Promotion.
- b. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card;
- c. SingSaver's promotion partners sharing the status of the Successful Applicant's Reward Upgrade Fee payment (where applicable) with SingSaver;

- d. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
 - e. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward.
17. The relevant Card Provider reserves the right to determine the source of application using their internal tracking codes and at their full discretion.
18. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
- Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
19. SingSaver and heymax.ai may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
20. By agreeing to the terms and conditions of this Promotion, Eligible Participants agree to receive (i) communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, and (ii) direct marketing including personal finance news and exclusive offers by email and other electronic means from SingSaver and its affiliates, each in accordance with SingSaver's [Privacy Policy](#).
21. SingSaver and the Card Provider will not take any responsibility in case of any event that may prevent a participant from participating in the Promotion or any component thereof, as a result of certain technical restrictions or other limitations or force majeure, which include but is not limited to regulatory events, government directive, government intervention, pandemic, movement control order, and act of God, etc.
22. SingSaver and the Card Provider shall not be responsible or liable for any claims of loss or damage including loss of business, revenue or profits, or any indirect or consequential loss whatsoever, arising out of or in connection with an Eligible Participant's participation in the Promotion.
23. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
24. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)

OCBC Credit Cards

1. The promotion period ("Promotion Period") is valid from **19 September, 3PM SGT - 30 September 2025**, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion ("Promotion") is organised by SingSaver Pte Ltd ("SingSaver") and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion ("Eligible New OCBC Customer" clause 8), the participant must:

- i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

Eligible Cards:

Card Provider	Credit Cards
OCBC	<ul style="list-style-type: none">• OCBC 365 Credit Card• OCBC Rewards Card• OCBC 90°N Visa Card• OCBC 90°N Mastercard• OCBC INFINITY Cashback Card

Table 1

- ii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
- a. The approval must be final and unconditional.
- b. The approval must be given by **31 October 2025** (for all participating OCBC Credit Card listed on Table 1)
- i. Have **spent a minimum of S\$400** which falls under Qualifying Spend (as defined below) on the Eligible Card **within a 30-day period** after the application for the Eligible Card being approved.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. Qualifying Spend
- a. refers to any retail transaction (including face to face or online purchases);
- b. does not include payments or transactions relating to annual card fees, insurance premiums, Cash-On-Instalment IPP, extended payment plan, income tax payment, bill payments made via Internet Banking bill, payments made via AXS, interest, late payment charges, goods and services taxes, cash advances, balance transfers, bus/MRT transactions, Transit top-up and other bank fees and charges;
- c. does not include payments made to or transactions performed at merchants that fall into the exclusion categories/excluded organisations as set out by OCBC Bank for the following products:

OCBC 365 Credit Card

<https://www.ocbc.com/iwov-resources/sg/ocbc/personal/pdf/cards/tncs-governing-365-cc-ca-shback-programme.pdf>

OCBC Rewards Card

<https://www.ocbc.com/iwov-resources/sq/ocbc/personal/pdf/cards/tnc-ocbc-rewards-card-and-titanium-rewards-creditcard-programme-wef-1nov23.pdf>

OCBC 90°N Card

<https://www.ocbc.com/iwov-resources/sq/ocbc/personal/pdf/cards/tncs-governing-ocbc-90n-card-programme.pdf>

OCBC INFINITY Cashback Card

<https://www.ocbc.com/iwov-resources/sq/ocbc/personal/pdf/cards/tncs-governing-ocbc-infinity-cashback-card-programme.pdf> and;

- d. will be determined by its transaction date based on Singapore Timing (UTC+08:00). For avoidance of doubt, the date on which the transaction is submitted or posted may differ from the actual date the transaction was made and OCBC Bank bears no liability for any late submission or transaction posting of any purchase by any merchant that might affect the Promotion.
 - e. will not take into account any refunded transactions for the purpose of determining the Qualifying spend and related entitlement to the Gift.
8. Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment.
- a. Physical rewards
Examples include: FreeBuds, cash
 - i. Successful Applicants will receive an email or SMS from OCBC confirming the redemption details for the Rewards (“Rewards Notification Email/SMS”) within 4 months (after meeting qualifying spend requirements as indicated in Table2). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
 - ii. SingSaver will also reach out to Successful Applicants, to complete the Reward Form by providing their Full Name as per NRIC and Unique Code provided by OCBC.
 - iii. An email will be sent to Successful Applicants by SingSaver once the gift is ready to be collected. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.
 - b. PayNow Rewards
Successful Applicants:
 - i. Are required to have a PayNow account;
 - ii. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided to SingSaver in the Reward Redemption Form;

- iii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iv. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- v. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

9. Each Successful Applicant will receive the SingSaver Exclusive Gift ("Rewards"), based on the pre-selected rewards and status:

i. OCBC Credit Card

a. "Eligible New OCBC Customer" refers to an individual who:

- i. does not have an existing OCBC Credit Card* (as a main cardmember) at the time of his/her application for the Eligible Card; -
- ii. has not already submitted an application for an OCBC Credit Card as a main cardmember, which is pending approval, at the time of his/her application for the Eligible Card;
- iii. has not held an OCBC Credit Card within the last twelve (12) months prior to the commencement of the Promotion. Applicants who had cancelled existing OCBC Credit Card facilities within the last twelve (12) months prior to the commencement of the Promotion and re-applied for such facilities under the Promotion are not eligible to participate in the Promotion.
- iv. and have their submitted Eligible OCBC Credit Card application approved by **31 October 2025** and meet the spend requirement set out in Clause 5(iii).

*For clarity, an existing OCBC Credit Card account includes an application to upgrade an existing OCBC Credit Card as well as an application for an OCBC Credit Card that has been approved by OCBC even if the physical OCBC Credit Card has not been received by the customer and/or has not been activated or utilized by the customer.

- b. All queries regarding the Eligible Cards, including but not limited to application status, spend requirement and the Eligible Cards themselves should be directed to OCBC.
- c. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. OCBC shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Rewards.

OCBC Credit Card	SingSaver Exclusive Gift for Eligible New OCBC Customer (Fulfilled by SingSaver) (minimum spend of S\$400 within 30 days of card approval)	OCBC Campaign for Eligible New OCBC Customer (Fulfilled by OCBC & stackable)	Gift Upgrade Options for New OCBC Customer (Fulfilled by SingSaver)
OCBC 365 Credit Card OCBC 90°N Visa Card OCBC 90°N Mastercard OCBC Rewards Card	From 19 September, 3PM SGT - 30 September 2025 (Both Days Inclusive) AirPods Pro Gen 3 (worth S\$349) ^{1,2,3,4} OR Dyson Cool™ AM07 Tower Fan (worth S\$499) ^{2,3,4} OR Hinomi Q2 Ergonomic Office Chair (worth S\$499) ^{2,3,4} OR S\$380 Grab Voucher ^{2,3,4} OR S\$360 Cash via PayNow ^{2,3,4}	N/A	From 19 September, 3PM SGT - 30 September 2025 (Both Days Inclusive) Top up S\$60 for the following gift: Dyson Airwrap™ Origin (worth S\$549) ^{2,3,4} Top up S\$80 for the following gift: Dyson Supersonic (worth S\$599) ^{2,3,4} OR Apple iPad (A16) 11" Wi-Fi 128GB (worth S\$499) ^{1,2,3,4} Top up S\$100 for the following gift: Dyson Digital Slim Submarine™ (worth S\$699) ^{2,3,4} Top up S\$120 for the following gift: Dyson Airstrait™ Straightener (worth S\$799) ^{2,3,4} Top up S\$140 for the following gift: Dyson WashG1™ wet floor cleaner (worth S\$999) ^{2,3,4}
OCBC INFINITY Cashback Card	From 19 September, 3PM SGT - 30 September 2025 (Both Days Inclusive) AirPods Pro Gen 3 (worth S\$349) ^{1,2,3,4} OR Dyson Cool™ AM07 Tower Fan (worth S\$499) ^{2,3,4} OR Hinomi Q2 Ergonomic Office Chair (worth S\$499) ^{2,3,4} OR S\$380 Grab Voucher ^{2,3,4} OR S\$360 Cash via PayNow ^{2,3,4}	From 19 September, 3PM SGT - 30 September 2025 (Both Days Inclusive) S\$100 Foodpanda Food Vouchers ⁵ T&Cs apply. AND Top 9 Eligible Cardmembers with the highest amount in Qualifying Spend will win a pair of Premium Economy Saver Award tickets to London on Singapore Airlines ⁵ T&Cs apply.	

¹Apple is not a participant in or sponsor of this promotion.

²Rewards will be fulfilled by SingSaver.

³Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

⁴Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

⁵Rewards will be fulfilled by OCBC.

Table 2

OCBC Credit Card	SingSaver Exclusive Flash Deal for Eligible New OCBC Customer (Fulfilled by SingSaver) (minimum spend of S\$400 within 30 days of card approval)
OCBC 365 Credit Card OCBC 90°N Visa Card OCBC 90°N Mastercard OCBC Rewards Card OCBC INFINITY Cashback Card	<p align="center">From 25 September - 30 September 2025 (Both Days Inclusive)</p> <p>First 2 successful eligible applicants at 2PM & 8PM daily will score a reward upgrade in place of SingSaver exclusive offer</p> <p align="center">Latest smartphone (worth over S\$1,000) ^{1,2}</p> <p align="center">**Remaining applicants will get the SingSaver exclusive offer in Table 2**</p>

¹Rewards will be fulfilled by SingSaver.

²Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

Table 3

10. OCBC will notify Eligible Card Applicants via SMS on the registered mobile number with the Bank, on the qualification for the Reward within 4 calendar months after meeting the criteria.

Summary of application-redemption process:

Step 1	Apply through SingSaver website or affiliates and provide your email address
Step 2	Redirected to OCBC website to complete the card application form
Step 3	Complete SingSaver Reward Form that is sent to your email address
Step 4	Make at minimum spend of S\$400 under qualifying spend within 30 days of card approval
Step 5	Upon achieving the spend requirement, receive redemption code from OCBC through SMS within 4 calendar months after meeting the criteria
Step 6	Complete SingSaver Reward Validation Form that is sent to your email address with these information: <ul style="list-style-type: none"> - Full name - Redemption code from OCBC (that was sent in step 5) - Email - Phone Number
Step 7	SingSaver Redemption Email with instruction on gift redemption will be sent out within 8 weeks upon completion of Reward Validation Form
Step 8	Collect your gift at SingSaver redemption center

11. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within **seven (7) calendar months** from date of completion of all the promotion criteria stated in clause 5 (above), please visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance.

All promotion rewards will cease 9 months after the end of the Promotion Period, any queries received after that will not receive a response.

12. Limited Time Gift Upgrade Options

- a. Eligible New OCBC Credit Cardholders may elect to select an upgraded Reward (the “Upgrade Reward”) by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional SGD60, SGD80, SGD100, SGD120 or SGD140 (“Reward Upgrade Fee”), as set out in Table 2 above.
- b. By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.
- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver’s designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.
- d. Unless otherwise notified directly by SingSaver:
 - i. Successful Applicants who select the SGD60, SGD80, SGD100, SGD120 or SGD140 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd; and
- e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
- f. Successful Applicants may not choose to change from the SGD60 tier of Upgrade Reward to SGD80 tier of Upgrade Reward to SGD100 tier of Upgrade Reward to SGD120 tier of Upgrade Reward at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
- g. The Reward Upgrade Fee is non-refundable once payment has been completed.
- h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow and credit cards (acceptable only for Aqrip Technology Pte. Ltd.). Credit card charges apply to customers should they choose to make payments via credit cards.
- i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:
 - i. write to SingSaver at info@singsaver.com.sg in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by Redemption code from OCBC; and
 - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result.
- j. In the event that the selected Upgrade Reward is not available from SingSaver’s suppliers or the selected Upgrade Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.
- k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of any matters arising from their payment or collection of the Reward Upgrade Fee.

11. **Each Successful Applicant will receive a maximum of one Reward (or Upgrade Reward),** regardless of the number of Eligible OCBC Credit Cards applied for as part of this Promotion. In the event that the Successful Applicant holds more than one approved Eligible OCBC Credit Card as part of this Promotion, only the Eligible OCBC Credit Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Successful Applicant is eligible to receive a reward (or Upgrade Reward) under this Promotion.
10. Participants who are not eligible for the Reward will not receive any notification from SingSaver.
11. Where multiple options for a Reward are available, Successful Applicants are required to select one of the Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
12. In the event that a Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Reward with an alternative.
13. SingSaver is not associated with the provider of the Reward(s) and is not responsible for any issues related to usage of the Reward(s). Any enquiries regarding the Reward(s) should be directed to the provider/manufacturer of the Reward.
14. Where a Reward is available in multiple colours or other cosmetic variations, Successful Applicants will not be able to select a colour and will receive one at random.
15. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will not be considered eligible.
16. This promotion cannot be combined with any other offers and shall not apply in conjunction with any other privileges or promotions. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card from SingSaver, if any. For the avoidance of doubt, there are no additional gifts offered by OCBC (as specified in Table 2) as part of this Promotion.
17. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
18. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction is not to be considered a valid transaction, the Reward will not be awarded.
19. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any

SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

20. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
21. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
22. By agreeing to the terms and conditions of this Promotion, you consent to SingSaver and/or its affiliated companies sharing your mobile phone number with their trusted partner(s) for credit scoring analysis in order to improve SingSaver's services and to enable us to provide a more personalised experience to you and other users of SingSaver's services in accordance with SingSaver's Privacy Policy.
23. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

Standard Chartered Credit Card

1. The promotion period (“Promotion Period”) is at **01 September - 30 September 2025** both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
 - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

Eligible Cards:

Card Provider	Credit Cards
Standard Chartered Bank	<ul style="list-style-type: none">• Standard Chartered Smart Credit Card• Standard Chartered Simply Cash Credit Card• Standard Chartered Rewards+ Credit Card• Standard Chartered Journey Credit Card

Table 1: Eligible cards

Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.

- a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
- ii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
 - a. The approval must be final and unconditional.
 - b. The approval must be given by **14 days after 30 September 2025** for all SCB Credit Cards
- iii. Have their approved Eligible Card activated within the first 30 days of card approval. Missing the deadline for card activation will result in forfeiture of the Gift Reward, even if it is a result of loss of card or non-receipt of physical credit cards, or any other reasons, subject to Standard Chartered Bank's discretion. Please reach out to Standard Chartered Bank for replacement or further enquiries.

iv. Make a **minimum spend of:**

Credit cards	Minimum spend	Spend period
Simply Cash Credit Card	S\$800	Within the 1st month (day 1-30) of card approval
Smart Credit Card Rewards+ Credit Card		
Journey Credit Card		Within the 2nd month (day 1-60) of card approval

(on either the physical or digital version of the Credit Card) as defined by "Qualifying Spend" within a 30-day period from the account opening date.

"Qualifying Spend" refers to any retail transactions (including internet purchases) which do not arise from

- (i) any Equal Payment Plan (EPP) purchases,
- (ii) refunded/disputed/unauthorised/fraudulent retail purchases,
- (iii) Quick Cash and other instalment loans,
- (iv) bill payments made using the Eligible Card as a source of funds,
- (v) late payment fees and (vii) any other form of service/ miscellaneous fees.

- v. "Qualifying Spend" inclusion apply for putting new credit card-on-file on under one or more of the following Merchant where the cardholder authorizes the merchant to store their credentials (including, but not limited to, an account number or payment token) for future transactions, and;
- vi. "Qualifying Spend" exclusions apply for any transaction classified under one or more of the following Merchant Category Codes. For the full list of exclusion, please refer [here](#)

6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within **four (4) calendar months** after the campaign end date, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

a. Physical rewards

Examples include: AirPods, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards

Successful Applicants:

- i. Are required to have a PayNow account;
- ii. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- iii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iv. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- v. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

d. Voucher Rewards

- i. SingSaver has the right to decide on voucher the denominations issued to customers.
- e. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to info@singsaver.com.sg for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

8. Each Successful Application will receive the SingSaver Exclusive Gift ("Rewards"), based on the pre-selected rewards and status:

i. Standard Chartered Bank (Singapore) Limited ("SCB") Credit Cards

- a. "New SCB Cardholder" refers to a new Standard Chartered Bank (Singapore) Limited principal cardholder. In other words, you must not have any existing or previously cancelled credit cards in the last 12 months
- b. "Existing SCB Cardholder" refers to a Standard Chartered Bank (Singapore) Limited principal cardholder with at least one (1) existing principal credit card with SCB at the point approval of your Eligible Card application or a previously cancelled credit card(s) with SCB in the last 12 months from the date the Eligible Card is approved. Must not have applied for the same credit card within the last 12 months from the date of application.
- c. To be eligible, approved SCB Cardholders will need to activate and make a minimum spend on their Standard Chartered Credit Card within the first 30 days of approval and in any event no later than the date indicated on clause 5.iv.
- d. The promotions, products and services mentioned in this referenced document are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. This referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

Reward for first month spending		
Standard Chartered Credit Card	All Eligible New SCB Cardholders (S\$800 minimum spend within 30 days of approval date)	Gift Upgrade Options for New SCB Cardholder
Simply Cash Credit Card	<p>From 01 September - 30 September 2025 (Both Days inclusive)</p> <p>S\$350 Cash via PayNow^{1,2} OR S\$370 Grab Voucher^{1,2}</p>	<p>From 01 September - 30 September 2025 (Both Days Inclusive)</p> <p>Top up S\$50 for the following gift: Dyson Supersonic (worth S\$599)^{1,2}</p> <p>Top up S\$70 for the following gift: Dyson Digital Slim Submarine™ (worth \$699)^{1,2}</p> <p>Top up S\$100 for the following gift: Dyson Airstrait (worth \$799)²</p> <p>Top up S\$120 for the following gift: Dyson WashG1™ wet floor cleaner (worth \$999)^{1,2}</p>
Standard Chartered Credit Card	All Eligible New SCB Cardholders (S\$800 minimum spend within 30 days of approval date)	N/A
Smart Credit Card Rewards+ Credit Card	<p>From 01 September - 30 September 2025 (Both Days inclusive)</p> <p>Shokz Opendots One Black (worth S\$269)^{1,2,3} OR S\$250 Grab Voucher^{1,2} OR S\$230 Cash via PayNow^{1,2}</p>	
Standard Chartered Credit Card	All Eligible New SCB Cardholders (S\$800 minimum spend within 60 days of approval date)	
Journey Credit Card	<p>From 01 September - 30 September 2025</p> <p>Samsonite Straren Spinner 67/24 (worth S\$600)^{1,2,4} OR 7,000 Max Miles by HeyMax^{1,2,5} OR S\$200 Grab Voucher^{1,2} OR S\$180 Cash via PayNow^{1,2} +</p> <p>Stackable with SCB 30,000 Welcome Miles^{4,5} ; 30,000 KrisFlyer miles: With S\$800 minimum spend within 60 days of Card approval + payment of annual fee of S\$196.20 20,000 KrisFlyer miles: Waived annual fee for the 1st year + S\$800 minimum spend within 60 days of Card approval 10,000 KrisFlyer miles: Payment of annual fee of S\$196.20</p>	

Table 2

¹ Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

² Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

³Apple is not a participant in or sponsor of this promotion

⁴30,000 Welcome Miles rewards for Journey Credit Card will be fulfilled by SCB

⁵Promotion Rewards are subject to the terms set out in Clause 11 and will be fulfilled by HeyMax. For any queries regarding Max Miles, customers can contact HeyMax via: max@heymax.ai and/or refer to the Terms and Conditions at MAX - Maximise your rewards with minimum effort (heymax.ai)

9. “Eligible Customer” will be able to enjoy an Upsized Cashback of 2% on eligible spends if they charge a minimum of S\$800 in eligible transactions.
- a. The Upsized Cashback is applicable to all eligible transactions charged to the Credit Cards as long as the customer meets the minimum spend criteria

Standard Chartered Simply Cash Credit Card Reward From 01 August - 31 August 2025 (Both days inclusive)		
Spend Criteria	Cashback Earned	Cashback Cap
Below S\$800 worth of spends within 30 days from the Credit Card's approval date	1.5% Cashback	No Cap on cashback earned
S\$800 and above worth of spends within 30 days from the Credit Card's approval date	2.0% Cashback	

¹Rewards will be fulfilled by Standard Chartered Credit Card

Example:

Customer A spends only S\$799 within 30 days from card approval date on the Credit Card. Customer A will only earn 1.5% cashback.

Customer B spends S\$800 within 30 days from card approval date. Customer B will earn 2% cashback on the full S\$800 spent.

Standard Chartered Simply Cash Credit Card Reward Illustration		
Card Approval	Spend Criteria & Rewards 1	Spend Criteria & Rewards 2
Customer A gets card approved in June 2025	Spends S\$700 in July	Spends S\$1,000 in August
	Earns 1.5% cashback on the S\$700 spend	Earns 2% base cashback on the S\$1,000 spend
Customer B gets card approved in June 2025	Spends S\$1,000 in July	Spends S\$1,000 in August
	Earns 2% base cashback on the S\$1,000 spend	Earns 2% base cashback on the S\$1,000 spend

The total cashback earned from this Upsized Cashback Offer is calculated based on the total amount charged to the Credit Card within each billing cycle.

The determination of the Upsized Cashback awarded is at the Bank's discretion, and the Bank may amend or vary the Upsized Cashback at its sole discretion.

To earn the Upsized Cashback, the customer's card Account must be in good standing and cannot be cancelled, terminated or suspended for any reason.

10. Limited Time Gift Upgrade Options

- a. Eligible New SCB Credit Cardholders may elect to select an upgraded Reward (the "Upgrade Reward") by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional SGD50, SGD70, SGD100 or SGD120 ("Reward Upgrade Fee"), as set out in Table 2 above.
- b. By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.
- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver's designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.
- d. Unless otherwise notified directly by SingSaver:
 - i. Successful Applicants who select the SGD50, SGD70, SGD100 or SGD120 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd; and
- e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
- f. Successful Applicants may not choose to change from the SGD50 tier of Upgrade Reward to SGD70 tier of Upgrade Reward to SGD100 tier of Upgrade Reward to SGD120 tier at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
- g. The Reward Upgrade Fee is non-refundable once payment has been completed.
- h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow and credit cards (acceptable only for Aqrip Technology Pte. Ltd.). Credit card charges apply to customers should they choose to make payments via credit cards.
- i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:
 - i. write to SingSaver at info@singsaver.com.sg in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by SCB (17 digits number)); and
 - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result..
- j. In the event that the selected Upgrade Reward is not available from SingSaver's suppliers or the selected Upgrade Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.
- k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of any matters arising from their payment or collection of the Reward Upgrade Fee.

11. **Each Successful Applicant will receive a maximum of one Reward (or Upgrade Reward),** regardless of the number of Eligible SCB Credit Cards applied for as part of this Promotion. In the event that the Successful Applicant holds more than one approved Eligible SCB Credit Card as part of this Promotion, only the Eligible SCB Credit Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of

determining whether such Successful Applicant is eligible to receive a reward (or Upgrade Reward) under this Promotion.

12. Max Miles Fulfilment Terms

Eligible Customers who choose to receive Max Miles:

- a. are responsible for ensuring that all information provided in the SingSaver Rewards Form is correct;
- b. will receive an email from Max Now Pte Ltd ("heymax") containing details on how to activate the heyman account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the "Max Miles Reward Notification Email"). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
- c. acknowledge and agree that heyman will aim to credit the Max Miles to Eligible Customers' heyman accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
- d. are required to create and maintain an account with heyman before they can start earning and redeeming Max Miles.
- e. may not open or maintain multiple heyman accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer's account and the forfeiture of all Max Miles earned.
- f. Max Miles will be awarded to eligible Journey Credit Card and Visa Infinite Credit Card cardmembers after meeting the sign-up bonus conditions may redeem their Max Miles through the redemption page of the heyman.ai account
- g. Max Miles can also be exchanged for popular gift cards and vouchers starting at 1,000 Max Miles each.
- h. Max Miles will never expire once credited to the heyman.ai account, and there are no fees associated with redemption.
- i. For more information on heyman, click here or reach out to max@heyman.ai

13. Participants who are not eligible for the Reward **will not receive** any notification from SingSaver.

14. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.

15. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.

16. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

17. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
18. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
19. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
20. By applying for an Eligible Card as part of this Promotion, each Participant agrees and consents under the Personal Data Protection Act (Cap 26 of 2012) to:
 - a. the relevant Card Provider disclosing to SingSaver relevant card application information of the participant relating to his/her application for an Eligible Card in connection with the Promotion (including but not limited to the participant's Credit Card Application Reference Number) for the purpose of determining eligibility under clause 5.
 - b. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
 - c. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
 - d. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward

21. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

22. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.

24. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
25. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
26. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

Trust Bank Credit Card

1. The promotion period (“Promotion Period”) is at **01 September - 30 September 2025** both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
 - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

Eligible Cards:

Card Provider	Credit Cards
Trust Bank (Singapore) Limited	<ul style="list-style-type: none">• Trust Cashback Credit Card• Trust Link Credit Card

Table 1: Eligible cards

Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.

- a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please kindly visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.

- ii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
 - a. The approval must be final and unconditional.
 - b. The approval must be given by **14 days after 30 September 2025** for all Trust Bank Credit Cards
- iii. Have their approved Eligible Card activated within the first 30 days of card approval. Missing the deadline for card activation will result in forfeiture of the Gift Reward, even if it is a result of loss of card or non-receipt of physical credit cards, or any other reasons, subject to Trust Bank's discretion. Please reach out to Trust Bank for replacement or further enquiries.
- iv. Make a **minimum spend of:**

Credit cards	Minimum spend
Trust Cashback Credit Card	No minimum spend
Trust Link Credit Card	

- 6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
- 7. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within **four (4) calendar months** after the campaign end date, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

a. Physical rewards

Examples include: AirPods, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards

Successful Applicants:

- i. Are required to have a PayNow account;
- ii. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;

- iii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iv. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- v. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

d. Voucher Rewards

- i. SingSaver has the right to decide on voucher the denominations issued to customers.
- e. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to info@singsaver.com.sg for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

8. Each Successful Application will receive the SingSaver Exclusive Gift ("Rewards"), based on the pre-selected rewards and status:

- i. Trust Bank (Singapore) Limited ("Trust Bank") Credit Cards
 - a. "New Trust Bank Cardholder" refers to a new Trust Bank (Singapore) Limited principal cardholder. In other words, you must not have any existing or previously cancelled credit cards to Trust Bank or any other credit card providers.
 - b. "Existing Trust Bank Cardholder" refers to a Trust Bank (Singapore) Limited principal cardholder with at least one (1) existing principal credit card with Trust Bank at the point approval of your Eligible Card application or a previously cancelled credit card(s) with Trust Bank in the last 12 months from the date the Eligible Card is approved. Must not have applied for the same credit card within the last 12 months from the date of application.

- c. To be eligible, approved Trust Bank Cardholders will need to activate and make a minimum spend on their Trust Bank Credit Card within the first 30 days of approval and in any event no later than the date indicated on clause 5.iv.
- d. The promotions, products and services mentioned in this referenced document are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. This referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

Sign Up Reward Offer	
Trust Bank Credit Card	All Eligible New Trust Bank Cardholders
Trust Cashback Credit Card	From 01 September - 30 September 2025 (Both Days inclusive)
Trust Link Credit Card	S\$15 Shopee Voucher ^{1,2}

Table 2

¹Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

²Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

10. Participants who are not eligible for the Reward **will not receive** any notification from SingSaver.
11. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
12. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
13. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

14. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
15. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the

Eligible Card, if any.

16. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
17. By applying for an Eligible Card as part of this Promotion, each Participant agrees and consents under the Personal Data Protection Act (Cap 26 of 2012) to:
 - a. the relevant Card Provider disclosing to SingSaver relevant card application information of the participant relating to his/her application for an Eligible Card in connection with the Promotion (including but not limited to the participant's Credit Card Application Reference Number) for the purpose of determining eligibility under clause 5.
 - b. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
 - c. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
 - d. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
18. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
19. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
20. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
21. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
22. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

UOB Credit Cards

1. The promotion period (“Promotion Period”) is between **15 September - 30 September 2025**, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
 - i. Submit an application for a credit card (“Eligible Card”) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a **New-to-UOB Credit Card Principal Cardmember cardholder** during the Promotion Period.

Eligible Card:

Card Provider	Credit Cards
United Overseas Bank (UOB)	UOB One Credit Card UOB Absolute Cashback Card UOB PRVI Miles Visa Card UOB PRVI Miles World Mastercard UOB PRVI Miles American Express UOB Lady’s Credit Card

Table 1: Eligible card

- ii. Must be a new-to-UOB credit card customer at the date of application and must not have held a UOB credit card as a principal cardholder within the 6-month period prior to the commencement of the Promotion Period; and
- iii. Have your application approved by the Card Provider.
- iv. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
 - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please visit our [Help Centre](#) or connect with our 24/7 AI chatbot for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
- v. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
 - a. The approval must be final and unconditional.
 - b. The approval must be given by **30 October 2025**.
- vi. Have their approved Eligible Card activated, make a minimum spend of S\$500 worth of Eligible Transaction (as defined below) in the first month from Card Approval Date as defined by “Qualifying Spend”.

For illustration purpose:

If your Eligible UOB Card is approved on 30 September 2025, you will need to fulfil the Minimum Spend criteria as follows:

Minimum Spend	Qualifying Spend Period
At least S\$500	30 September - 30 October 2025

Vii. For the avoidance of doubt, Existing Customers (as defined below) are not eligible for this Promotion.

UOB Credit Cards

“Eligible Customer” refers to an applicant who meets the following conditions:

- i. Is a New-To-Bank Cardholder and does not have an existing UOB Credit Card account* (as main cardmember) at the time when his/her successful application submission via Singsaver is approved by UOB for any Eligible Credit Card under this Promotion; and
- ii. did not previously have a UOB Credit Card account* (as a main cardmember) that was terminated/closed (whether by the individual or by UOB) in the last six (6) months immediately prior to his/her application for the Eligible Credit Card and prior to the commencement of the Application Period; and
- iii. has not already submitted an application for a UOB Credit Card as a main cardmember, which is pending approval, at the time of his/her application for the Eligible Credit Card; and

“Existing Customers” refers to applicants who:

- i. have an existing UOB Credit Card account* at the time his/her application for any Eligible Credit Card under this Promotion is approved; and/or
- ii. previously have a UOB Credit Card account* that was terminated/closed (whether by the individual or by UOB) in the last six (6) months immediately prior to the commencement of the Application Period; and

*For clarity, an existing UOB Credit Card account refers to any UOB Credit Card or a new application for any UOB Credit Card that has been approved by UOB even if the physical UOB Credit Card has not been received by the customer and/or has not been activated or utilized by the customer. “Eligible Transactions” means any retail transactions for the purchase of goods and/or services successfully charged to your Eligible Credit Card and which are posted on UOB’s systems but excluding the Excluded Transactions (as defined below).

viii. For the purposes of this Promotion:

“Eligible Transactions” shall mean any retail transactions for the purchase of goods and/or services (whether in Singapore dollars or foreign currencies), which is successfully charged to your Eligible UOB Card and posted on UOB’s systems but shall exclude the Excluded Transactions (as defined below).

“Excluded Transactions” shall mean:

- (i) any cash advances;
- (ii) any payment of fees and charges (including without limitation, late payment charges, interest charges and annual or monthly fees or charges) imposed by UOB;
- (iii) any balance and/or funds transfers to or from your Eligible UOB Card account;
- (iv) any credit card transaction effected using your Eligible UOB Card that was subsequently cancelled, voided or reversed for any reason;
- (v) any payment of monthly instalments under 0% Instalment Payment Plan and SmartPay;
- (vi) any payment of amounts approved under the UOB Payment Facility and any associated fees or charges;
- (vii) any Grab mobile wallet top-up transactions;
- (viii) any Shopee Pay wallet top-up transactions;
- (ix) any transaction classified under one or more of the following Merchant Category Codes (“MCC”);

MCC	Description
4829	Wire Transfer / Remittance
5199	Nondurable Goods
5960	Direct Marketing – Insurance Services
6012	Member Financial Institution – Merchandise and Services
6050	Quasi Cash – Financial Institutions, Merchandise and Services
6051	Quasi Cash – Merchant (Non-Financial Institutions – Foreign Currency, Non-Fiat Currency, Cryptocurrency)
6211	Securities – Brokers and Dealers
6300	Insurance Sales / Underwrite
6399	Insurance
6513	Real Estate Agents & Managers – Rentals
6529	Quasi Cash – Remote Stored Value Load-Financial Institute Rentals
6530	Quasi Cash-Remote Stored Value Load – Merchant Rentals
6534	Quasi Cash – Remote Money Transfers
6540	Stored Value Card Purchase/Load
7349	Clean/Maint/Janitorial Serv aka Property Management
7511	Quasi Cash – Truck Stop Trxns
7523	Automobile Parking Lots and Garages
7995	Gambling – Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track Betting, and Wagers at Race Tracks
8062	Hospitals
8211	Schools, Elementary and Secondary

8220	Colleges, Universities, Professional Schools and Junior Colleges
8241	Schools, Correspondence
8244	Schools, Business and Secretarial
8249	Schools, Trade and Vocational
8299	Schools and Educational Services – Not Elsewhere Classified
8398	Organizations, Charitable and Social Service
8661	Organizations, Religious
8651	Organizations, Political
9211	Court Costs including Alimony and Child Support
9222	Fines
9223	Bail and Bond Payments
9311	Tax Payment
9399	Government Services – not elsewhere classified
9402	Postal Services – Government Only
9405	Intra-Government Purchases – Government Only

(x) any transaction consisting of/containing the following references:

- AXS*
- AMAZE* TRANSIT*
- CITYINDEX*
- EZ LINK*
- EZ-LINK*
- EZLINK*
- EZLINKS*
- FLASHPAY*
- NETSFLASHPAY*
- MB * MONEYBOOKERS.COM
- OANDA ASIA PAC
- OANDAASIAPA
- PAYPAL* PLUS500
- PAYPAL* PLUS500.COM
- PAYPAL * BIZCONSULTA
- PAYPAL * OANDAASIAPA
- PAYPAL * CAPITALROYA
- PLUS500
- PLUS500UK LIMITED
- Saxo Cap Mkts Pts Ltd
- SKR*PLUS500CY LTD
- SKR*SKRILL.COM
- TRANSIT*
- WWW.IGMARKETS.COM.SG
- WWW.MYEZLINK.COM.SG
- WWW.PLUS500.CO.UK
- IPAYMY*
- RWS-LEVY*
- SMOOVE PAY*
- SINGPOST-SAM*
- RazerPay*

(xi) any other transactions as may be prescribed by UOB from time to time.

6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details for the Rewards within **five (5) calendar months** from the date of card activation, unless otherwise stated. The form of notification will depend on the type of reward:
 - a. Physical/ e-vouchers rewards
Examples include: NTUC, Takashimaya vouchers, cash, Grab e-vouchers
 - i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”)

- ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

8. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

Rewards

UOB Eligible Product	SingSaver Exclusive Reward for Eligible New-to-UOB Credit Cardmember (Fulfilled by SingSaver)	SingSaver Flash Deal Reward for Eligible New-to-UOB Credit Cardmember (Fulfilled by SingSaver)
UOB One Credit Card UOB Absolute Cashback Card UOB PRVI Miles Visa Card UOB PRVI Miles World Mastercard UOB PRVI Miles American Express UOB Lady’s Credit Card	15 September - 30 September 2025 2025 (Both Days inclusive) S\$60 Cash via PayNow ^{1,2,3} OR S\$70 Shopee Vouchers ^{1,2,3}	15 September - 30 September 2025 (Both Days inclusive) First 80 successful NTC UOB card applicants every two weeks will get one of the following rewards in place of ongoing SingSaver-exclusive Stryv AirFlex 2.0 (worth S\$369) ^{1,2,3}

Table 2

¹Rewards will be fulfilled by SingSaver.

²Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

³For avoidance of doubt, to qualify for SingSaver exclusive rewards listed above, eligible applicants will need to make a min. spend of S\$500 worth of Eligible Transaction (as defined above) in the first 30 days from Card Approval Date

⁴Apple is not a participant in or sponsor of this promotion.

9. Participants who are not eligible for the Reward will not receive any notification from SingSaver.
10. All Reward Redemption Forms received after more than one (1) calendar month from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
11. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
12. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver’s decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

13. Approval of any Eligible Card is still subject to the Bank’s discretion. SingSaver does not guarantee the approval of any product.

14. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
 - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
 - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion
15. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
16. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
17. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
18. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
19. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)

SingSaver General Promotion Terms and Conditions

General Eligibility

1. Each participant ("Participant") in any promotion by SingSaver Pte Ltd ("SingSaver") agrees to be bound by its terms and conditions, including SingSaver Terms and Conditions, and all related promotion terms and conditions.
2. Participants acknowledge and agree that approvals on applications for all financial products (including but not limited to credit cards, insurance, and loans) are made at each product issuer's discretion. Their decisions are final and SingSaver does not guarantee the approval of any financial product, including but not limited to Credit Cards products.
3. Promotions are valid for a specified time period ("Promotion Period"). All applications received after the specified Promotion Period or submitted through any means other than specified in the relevant promotion terms and conditions, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
4. By applying for any products via SingSaver, you consent to the product providers (including, but not limited to the relevant insurance providers, card issuers, loan providers) updating SingSaver about the status of your application, including whether your application is successful.
5. Promotional activities organised by SingSaver ("SingSaver Promotions") are open to all residents of Singapore, meaning Singaporeans, Singapore Permanent Residents and holders of Employment Pass, S Pass, or a Singapore work permit. SingSaver reserves the right to reject any rewards redemption submissions from users who are not residents of Singapore, unless otherwise stated.
6. SingSaver reserves the final right to change the Reward given. In the case of delays in the delivery of the Reward, SingSaver will notify the Successful Applicant and make the necessary arrangements for Successful Applicant to collect the Reward.
7. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
8. In case of any dispute, SingSaver reserves the right to make the final decision, which shall be binding on all participants.
9. SingSaver reserves the right to disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's

processes, or website).

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

10. “Winning Reward” is defined as the reward awarded to a limited number of eligible applications as determined by the terms and conditions of the Promotion and is differentiated from the approval reward from other non-winning eligible applications received.
11. Acceptance of any Winning Reward shall constitute consent on the Winner's part to allow the use of the Winner's name, image, voice and/or likeness by SingSaver for editorial, advertising, promotional, marketing and/or other purposes on social media or SingSaver website, without further compensation except where prohibited by law.
12. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls in accordance with [SingSaver's Privacy Policy](#).
13. By agreeing to the terms and conditions of this Promotion, you consent to SingSaver and/or its affiliated companies sharing your mobile phone number with their trusted partner(s) for credit scoring analysis in order to improve SingSaver's services and to enable us to provide a more personalised experience to you and other users of SingSaver's services in accordance with SingSaver's Privacy Policy.
14. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

Rewards Eligibility

15. Eligible Participants who qualify to receive SingSaver rewards will receive an email from SingSaver confirming the reward redemption details within four calendar months from the date of product approval (e.g. card approval), or the date of completion of the Rewards Redemption Form, whichever is later. Non-eligible applicants will not receive any notification from SingSaver.
16. All promotion rewards will cease 6 months after the end of the Promotion Period and any queries received thereafter will not be entertained.
17. Where eligibility for SingSaver Promotion rewards are conditional on eligible product approval by the financial product issuer:
 - a. Participants acknowledge and agree that approvals on applications for all financial products (including but not limited to credit cards, insurance, and loans)

are made at each product issuer's discretion. Their decisions are final; SingSaver does not guarantee the approval of any Credit Card and Loan products.

- b. The approved product must have been applied for via SingSaver. SingSaver shall consult with its product issuing partners to verify this, and the final decision on rewards eligibility shall be final.
18. Where rewards are pertinent to credit card products: the participant has to make an application for a principal card, in order to be eligible for rewards (i.e., supplementary card applications do not qualify for additional rewards).
19. Participants should refer to the provider or bank (as the case may be) website for the most updated rewards eligibility for the product(s) concerned.
20. Participants of SingSaver Promotions must follow all instructions set out in the Promotion Terms and Conditions, and submit the completed Rewards Redemption Form containing accurate information, in order for SingSaver to verify their eligibility for rewards. For avoidance of doubt, Rewards Redemption Forms received more than **fourteen (14) days** after the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion Gift.
21. Participants may only submit their information via Rewards Redemption Forms sent directly to the email address provided when they apply for products via SingSaver. The participant experience for this is as follows:
- a. Click to apply for a credit card on SingSaver
 - b. Provide an accurate email address when prompted
 - c. Conclude the card/loan/insurance application process with the product issuer (e.g., the bank)
 - d. Complete and submit the Rewards Redemption Form sent to the participant's email.
 - e. Receive an email confirmation from SingSaver upon submission of the Rewards Redemption Form. Participants should reach out to SingSaver and kindly visit the [Help Centre](#) or connect with our 24/7 AI chatbot for assistance.
 - f. if they do not receive this immediately.
22. Participants are responsible for the submission of accurate information to SingSaver. In this regard:
- a. Participants who submit incomplete Rewards Redemption Forms will not be eligible for any rewards. Participants who submit Rewards Redemption Forms containing invalid or fraudulent information will also be disqualified from SingSaver rewards.
 - b. SingSaver is not responsible for any information not received due to internet connectivity issues or otherwise.

- c. Rewards Redemption Forms will not be confirmed as submitted until participants receive an email confirmation. SingSaver may from time to time request participants to provide a copy of this email to verify their applications.
- 23. A successful Applicant who qualifies to receive the Reward according the Terms and Conditions of the Promotion, will receive an email from SingSaver confirming the redemption details for the Reward within 90 days from the date of card activation/ product approval or completion of the SingSaver Rewards Redemption Form, whichever is later.
- 24. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
- 25. Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.
- 26. In accordance with [SingSaver's Privacy Policy](#), redemption details and disclosure of any information pertaining to product application will only be communicated via the registered email address.

Rewards Usage and Validity

- 27. In the event that SingSaver is unable to supply any specified promotion reward to the eligible Participant, it shall endeavour to supply alternative products or services of similar quality or price to the Participant. In the event delivery of the Reward is delayed, SingSaver will notify the eligible recipients, and make the necessary arrangements to provide the Reward.
- 28. Where the applicable reward includes vouchers for a third-party merchant (including but not limited to Grab, Takashimaya, NTUC, and more), all vouchers issued are subject to the terms and conditions of the vouchers' merchants. SingSaver shall not in any way be liable for any goods or services or the quality or performance of such goods or services supplied by any participating merchant, site or service provider. SingSaver is not responsible for liability in any way for any claims, damages, losses, expenses, liabilities or costs, whether incurred directly or indirectly from the use of such vouchers. Participants should seek redress from and direct any complaints or comments in respect of such goods and services to the respective participating merchant, provider or agent.
- 29. In respect of Grab promotion codes, Participants acknowledge that:
 - a. Requests for Grab promo codes can only be made upon receipt of rewards redemption emails from SingSaver

- b. Following acknowledgement of the Successful Applicant's eligibility for Grab promotion codes, SingSaver shall email the Grab promo codes to the Successful Applicant's registered email within fourteen (14) business days, and
 - c. Unless otherwise specified, Grab promotion codes will be issued in denominations at SingSaver's discretion, up to the total value of the gift.
30. In respect of rewards issued via PayNow, Participants acknowledge that:
- a. They are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account.
 - b. SingSaver will not be able to re-issue or refund rewards already transferred to recipient's provided mobile phone number should the mobile phone number be provided in error.
31. Any applicable rewards will have a validity of at least 3 weeks from the date of issue from SingSaver to the user. Requests for exceptions on voucher conditions (including but not limited to extending validity dates, amending conditions, or reissuing vouchers) cannot be entertained; no exceptions are possible.
32. Unless otherwise stated, all rewards assigned for respective product approvals are not strictly not exchangeable for cash or other gifts / rewards.
33. Physical SingSaver rewards (e.g, cash, physical vouchers, or items such as AirPods) that are not claimed within the stipulated collection period will be forfeited without exception. In addition:
- a. eligible Participants who are not available during the stipulated collection period may authorise someone to collect the Reward on their behalf;
 - b. in the event that an Eligible Participant is unable to collect or authorise anyone to collect the reward within the pre-defined timeframe, (s)he must visit the [Help Centre](#) or connect with our 24/7 AI chatbot for assistance to arrange for a new collection period **within** the stipulated collection period; and
 - c. unless the Eligible Participant has received email confirmation from SingSaver on any changes in collection timing, the original collection timing shall apply.
34. "Cash Back" and "Cash Credit" means cash rewards benefit issued by the provider/bank for eligible applications or transactions.